

WARRANTY

ALEX GROUP AUS PTY LTD is made to the highest industry standards and quality, referring to table below for warranty periods.

LED mirrors	5 years replacement product or parts. 12 months replacement product or parts & labour.
Commercial use	12 months replacement product or parts & labour.

CONDITIONS:

1. Installation is made by a LICENSED electrician.
2. Failure derives from a fault in the quality of the product.
3. Proof of purchase should be provided when making a claim.
4. The product should be installed properly.
5. **This warranty does not cover scratching or normal wear and tear, as these are not manufacturing faults.**

To fullest extent under the law, ALEX GROUP AUS PTY LTD is not liable for damage to any person or property and any indirect consequence or other loss, ALEX GROUP AUS PTY LTD liability does not include the cost of installation or removal of any product and no warranty will be supplied if damage occurs during or after INSTALLATION or a damaged or incorrect part has been installed. The warranty does not cover the issue by improper installation, accidents, misuse, abuse and negligence, installation or part installation by the purchaser or any person other than a LICENCED TRADESPERSON. Must avoid contact with hard sharp objects due to the nature of glass, it can be SCRATCHED with normal day to day use this is not covered by warranty.

CLEAN AND MAINTENANCE

Mirrors:

- Please use a soft cloth with a mixture of 30% isopropyl and 70% water to clean the surface of glass;
- Dry off the mirror edges.

Frames:

- Please use a soft cloth with water to clean the frame.
- Dry off the frame

Any abrasive, acid or alkaline-based cleaners are prohibited to use.